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**Chartway Credit Union Expands with New Branches, Products, & Services**

*Innovative technologies, small business banking, and bilingual branches lead in growth initiatives and help members thrive*

**Virginia Beach, VA (November 19, 2024)** – [Chartway Credit Union](https://www.chartway.com/) is pleased to announce several initiatives that expand its footprint and enhance service offerings, reflecting its commitment to being a full-service credit union meeting the diverse needs of members. With recent growth pushing Chartway to nearly $3 billion in assets and a membership of more than 250,000 member-owners, the credit union continues to invest in the communities it serves in Virginia, Utah, and Texas.

“At Chartway, our mission is to unlock the potential of every member so they can thrive,” said Brian Schools, Chartway’s president and CEO. “With our expanded services and innovative financial solutions, we’re committed to supporting every member’s journey – whether it’s through personal, business, or specialized banking products designed to help them succeed.”

In the coming months, the credit union will add two new branches in Virginia and has been in the midst of modernizing several others to bring total branches in Virginia to 18, with 13 branches in Utah and two in Texas. Modernization of its existing branches is focused on creating inviting, engaging spaces equipped with advanced technology to streamline transactions and enhance member experiences. Opening new branches provides more opportunities for members and potential members to engage with Chartway. In 2024 alone, the credit union invested more than $10M in its expansion effort. New and renovated branches include the following:

**NEW LOCATION OR CONSTRUCTION**

* [East Beach, Norfolk Va.](https://www.chartway.com/locations/virginia/virginia-beach/east-beach.html) – **New Location** – Grand opening December 9, 2024
* Pacific Avenue, Virginia Beach, Va. – **New Location** – Grand opening January 2025
* [Cedar City, Cedar City, Utah](https://www.chartway.com/locations/utah/cedar-city.html) – **Relocation/New Construction** – Grand opening June 2025
* Herriman, Herriman, Utah -- **New Location/New Construction** – Grand opening in 2025

**RENOVATIONS**

* [Great Bridge, Chesapeake, Va.](https://www.chartway.com/locations/virginia/chesapeake/great-bridge.html) – **Renovation Completed** – March 1, 2024
* [Ferrell Parkway, Virginia Beach, Va.](https://www.chartway.com/locations/virginia/virginia-beach/ferrell-parkway.html) – **Renovation Completed** – March 28, 2024
* [Red Cliffs, Washington, Utah](https://www.chartway.com/locations/utah/washington/red-cliffs.html) – **Renovation Completed** – June 17, 2024
* [Sunset, St. George, Utah](https://www.chartway.com/locations/utah/saint-george/sunset.html) – **Renovation Completed** – July 19, 2024
* [Great Neck, Virginia Beach, Va.](https://www.chartway.com/locations/virginia/virginia-beach/great-neck.html) – **Planned Renovation** – 2025

By year end, Chartway will install 18 new Direct Tellers, also known as Interactive Teller Machines (ITMs) and installed 9 in 2023 for a total of 50 across its network. These ITMs allow members to connect via two-way video with a team member from the convenience of their car or to conduct transactions as they would at any ATM. This technology can reduce wait times by as much as 50 percent. Members can find their closest ITM or branch, [here](https://www.chartway.com/locations.html), on Chartway.com.

“Expanding our branch network and introducing technologies that provide more ease of access like Direct Tellers underscores our commitment to meeting our members where they are,” explained Rob Keatts, Chartway’s executive vice president and chief strategy officer. “This growth not only enhances member experiences but also equips individuals and businesses with the tools they need to reach their financial goals.”

In 2024, Chartway introduced [business banking services](https://www.chartway.com/business/business-accounts-services.html) for small businesses to better support business owners and entrepreneurs. Offerings include cash management, merchant services, online wire transfers, business checking accounts, and various lending solutions to help businesses grow and succeed. Chartway’s business banking solutions are crafted to empower businesses at every stage, with tailored services that offer efficiency, convenience, and flexibility.

Reflecting its commitment to inclusivity and service, Chartway also recently designated its Sunset Branch in St. George, Utah, as a [Juntos Avanzamos](https://inclusiv.org/initiatives/juntos-avanzamos-together-we-advance/) location – bringing the credit union’s total number of fully bilingual branches to six. The designation signifies Chartway's dedication to helping Hispanic and immigrant consumers navigate the U.S. financial system by offering relevant, affordable financial services, including a Spanish-language Chartway landing page—[Tu Perteneces Aqui](https://www.chartway.com/spanish-branches.html) (You Belong Here). Chartway’s other Juntos Avanzamos branches are [located in Virginia, Texas and northern Utah](https://www.chartway.com/post/chartway_hosts_members_and_community_partners_at_sunset_branch_to_celebrate_its_sixth_juntos_avanzamos_designated_branch_first_in_southern_utah.html?psrc=1278).

**Learn more about Chartway Credit Union at** [www.Chartway.com](http://www.Chartway.com)**.**

**Get the latest news about Chartway by visiting our** [media center](https://www.chartway.com/media-center.html)**.**

**About Chartway**

Since 1959, Chartway has been unlocking the potential of individuals and families so they can thrive. Member-owned and values-driven, our $3 billion credit union proudly serves more than 250,000 members with branches in Utah, Texas, and Virginia. We’ve been recognized by Forbes as one of America’s Best-In-State Credit Unions, included on American Banker’s Top Credit Union to Work For list, and received numerous other top workplace and best credit union accolades. Reflecting a bright way forward, our charitable arm – the Chartway Promise Foundation – has granted nearly $15 million to provide medically fragile children and their families memorable experiences that bring joy, hope, and smiles. For information on our vibrant organization, please visit [www.Chartway.com](http://www.Chartway.com) and follow us on [Facebook](http://www.facebook.com/chartwayfcu), [Twitter](https://twitter.com/ChartwayFCU), and [Instagram](https://www.instagram.com/chartwayfcu/).

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